



Support Engineer

Namescape is seeking an energetic, motivated technical professional with the ability to think through technical problems and the confidence and customer service skills to provide high-quality support to our customers.

If you are interested in being part of an elite team in a growing software development company, and have the desire to move into software development into the future, you may be exactly who we are looking for.

Namescape is an innovative software company focused on creating a suite of web-based applications that leverage the unique capabilities, security and inherent value of Microsoft's Active Directory. The Technical Support Engineer will be responsible for providing frontline technical support to our customer base and will also include some quality assurance testing.

The basic requirements for this position are:

- Working knowledge of basic Windows software and configuration
- Minimum 1 year technical support experience
- Strong written and verbal communication skills
- Experience with Active Directory, website configuration and Windows server products is a strong plus
- High level of professionalism in oral and written communication skills

Experience is important, however, we also value creativity and drive. Successful candidates must have the ability to learn quickly, be results driven and self-motivated.

Namescape offers a collaborative work environment with excellent opportunities for learning and advancement together with competitive salary and benefits packages.

If this sounds like the job you are looking for, please email your resume and salary requirements to steve.brashear@namescape.com and tell us why you are the right candidate for this job.

Please visit www.namescape.com to learn more about our company.